

Full job description

Job Description

Spark UK Medical

Support worker – Secure Patient Transport

Scope and purpose of Job Description

As a Secure Transport Support Worker, you will be working alongside a dedicated team who thrive on being able to make a difference.

Primarily based at your designated base location, you will typically be on call and will meet with your team before proceeding to meet with the booking team. With your team, you will assist in the transport of a vulnerable person who may have challenging behaviour and ensure they reach their destination safely.

Some days you may be scheduled to work alongside vulnerable people in a secure environment instead of working in the vehicle. Our clients often require additional support in secure environments; you would help to provide support to a vulnerable individual who exhibits challenging behaviour.

We ensure our staff are trained to the highest level, allowing any scenario to be competently handled and effectively managed.

Our Service could include:

- Court appearances
- Transportation from custody to prison/court
- Transport of high-risk absconders and adults/young people who self-harm
- Transport of adults and young people displaying behaviours that may challenge
- Medical appointments
- Supervised contacts
- Moving or returning to a placement

Main Tasks and Responsibilities

- Complete regular and routine training as directed by the Management team

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- Support Service Users to their destination in an ethical and dignified approach
- Provide a tailored approach to ensure a consistently positive approach to the Service user
- Complete timely, factual records as the shift transpires
- Supporting a Service User in various tasks
- Ability to work across our many services to maintain a safe environment for our clients
- Complete regular and routine training as directed by the Management Team.

Education and Skills Required

- Fluency in English (both written and verbal)
- Experience of working with challenging behaviour is desired, but not essential
- Having a 'can-do' attitude towards new tasks
- Ability to work effectively as part of a team
- Effective verbal and written communication – Essential
- Ability to self-manage your workload around the Service User's requirements.
- A full UK Driving Licence is required
- Competency with modern smartphones
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Essential requirements of the role

- Enhanced DBS and subscribed to the update service
- Held a full UK Driving Licence for at least 2 years or more
- Available to work Monday to Sunday

All relevant training will be provided by Spark Uk Medical

All candidates will be required to attend a pre-employment Physical Intervention training course as part of the interview process.

Your Benefits

- A warm and welcoming team
- Excellent progression routes

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Working Hours/Pay Pay: £13.75ph

Extra Information

- We are currently looking for Bank staff only for this position
- Our office is located in Crawley
- We pride ourselves in being able to deliver a consistently high service to all our Clients
- We are committed to the Safer Recruitment Process. Successful applicants will be registered with the Disclosure & Barring Service (DBS) and be required to provide 10 years of work history (including any gaps) and two references, one of which must be your most recent employer.
- At Spark Uk Medical we are committed to safeguarding and promoting the safety and wellbeing of all children and adults in our care. We believe that all our Service Users deserve a safe, happy and healthy environment and we expect all our staff to share this commitment.

Job Types: Bank

Experience:

- Working in Secure Environments: 1 year (preferred)

Licence/Certification:

- Full UK Driving Licence held for 2 years or more (required)

Work Location: In person

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